

## SPONSOR PROFILE. **Matrixforce**

Matrixforce is an elite group with the highest level of training and experience to offer an array of process, software, and hardware for business solutions. Our mission is providing superior technology support for clients to realize business potential. Since 1978, Matrixforce consultants have helped clients focus on business rather than technology.

### **Our Clients**

Our clients are midsized professional services, financial, industry, and public sector organizations. They demand proactive planning, security, repeatable process, high availability, and guaranteed support for servicing their customers.

### **Unique Offerings**

Security is our number one competency including protection from hostile work environment, confidential information leakage, improper regulation compliance, and malicious agents. Business Technology and System Plans forecast budget with management objectives, providing a vehicle for change, maintenance, and disaster recovery. Matrixforce Insight® real-time alerting and monitoring offers live software and hardware analysis with critical service status. Proactive 10 point maintenance, case management, and guaranteed response ensure high availability for your customers. Exclusive training such as 1 of only 30 national firms pretrained by Microsoft for Windows and Exchange, along with proven process gives clients exceptional value. Regular events, newsletters, and CIO Reviews allow clients to keep abreast of business return and opportunities.



*Matrixforce CEO Kevin Fream*

### **Client Success**

For nearly thirty years, independent business analysts and major manufacturers have highlighted our client success stories through case studies, articles, and videos.

“Matrixforce has a remarkable track record for providing customers unique and high value business technology support through their proprietary methodology.”

- Tom Upton, General Manager South Central District for

### **Proven Process**

Matrixforce Delta®, our proprietary methodology, has resulted in over 3,000 successful client projects. Regular staff qualification on Matrixforce consulting and solution Standard Operating Procedures means repeatable wins for clients.

### **Crossing Product Boundaries**

Matrixforce demonstrates efficiency, savings, and competitive advantage by running our business on the same solutions we sell. We combine deep understanding of client business with technology expertise that crosses product boundaries. Representing most major hardware and software manufacturers, we resell these commodity products as a service. The key is compatibility and expandability in matching business problems with appropriate software and hardware solutions.

### **Confident Decision**

- 96% Customer Satisfaction Rating
- Guaranteed Service Level
- Real-time Alerting & Monitoring
- Established 1978
- Debt Free

Visit Matrixforce at [www.matrixforce.com](http://www.matrixforce.com) for business technology support.