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Incident Response

Incident Date(s): 6/30/2021
Low
Description: Microsoft reported a low severity printing security vulnerability on June 8, 2021 and updated to critical severity on June 28, 2021 as the potential for remote code execution was uncovered.

At this time, there is no patch available. However, attackers would have to gain access to the local network to exploit this vulnerability. Patch will be deployed with normal updates on or after the second Tuesday in July.

https://msrc.microsoft.com/update-guide/vulnerability/CVE-2021-34527

Response: Support immediately:

- Verified and confirmed no malicious activity on supported customer networks.
- Published this incident response on our website, blog, and social media:
  Incident Response (matrixforce.com)
  Incident Response Readiness – Matrixforce Pulse
  Incident Response Beforehand | LinkedIn

We will be monitoring print spooler services. There are reports of unsupported security settings that may be applied to the spooler service, but these are not recommended due to lack of testing and unknown affects with applications or pending patch.